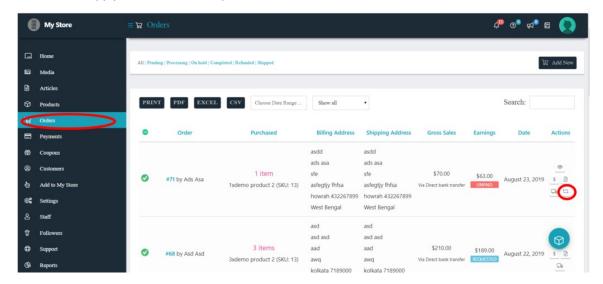
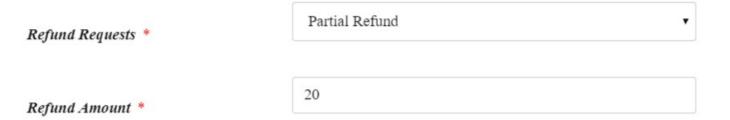
Refund Claim by Vendors

Vendors can apply for a refund for specific order from their order tabs here: WCFM Vendor Dashboard -> Orders -> Order Item list.



While the Product name is pre-filled in the above pop-up shown, the vendor has to fill in remaining details for claiming the refund such as:

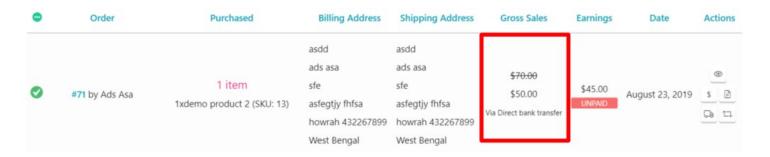
Refund Request: Here the vendor can select is he/she will apply for a full refund or partial refund from the drop-down. Incase of partial refund, the vendor has to fill in the refund amount which is to be claimed.



Refund request reason: Here the vendor can provide specific reason for claiming a refund against an order.



Once the request has been placed and approved by admin (either automatically or manually), the refund gets reflected in the order list as shown here (for partial refund):



Note that if the vendor had already requested or withdrew commission before, then they will not be able to ask for a refund.